Joint Conference Committee October 2020 Quality Management Department Regulatory Affairs Status Report (September 2020)

ITEM	DISCUSSION
FACILITY REPORTED	During September 2020, LHH submitted a total of 30 FRIs to CDPH; there were two anonymous complaints to CDPH. These
INCIDENTS (FRI)	include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases
	but final determination of deficiencies has not been determined for all cases.
	August: 32 cases (30 FRI; 2 anonymous complaints) (1 issuance if Immediate Jeopardy; 13 pending outcomes; 18 investigation
	not started by CDPH)
	21 allegations of abuse
	 Resident to resident: 18 (5 pending outcomes; 13 investigation not started by CDPH)
	 Other to resident: 1 (1 investigation not started by CDPH)
	 Injury of unknown source: 2 (1 pending outcome; 1 investigation not started by CDPH)
	2 theft/fiduciary abuse
	 Other to resident: 1 (1 investigation not started by CDPH)
	 Resident to resident: 1 (1 investigation not started by CDPH)
	6 adverse events
	 Drug event: 5 (1 issuance if Immediate Jeopardy; 3 pending outcome)
	 Other: 1 (1 investigation not started by CDPH)
	• 1 potential breach (1 pending outcome)
	• 2 anonymous complaint <i>(2 pending outcome)</i>
SURVEY UPDATES	1. On 9/17/20, 9/21/20, and 9/23/20, a CDPH Surveyor conducted a thorough investigation on 6 reported drug adverse events
	and an anonymous complaint related to drug events.
	2. On 9/30/20 at 1505, CDPH issued an Immediate Jeopardy for failure to assure medications were secured and inaccessible to
	unauthorized residents or staff. The Immediate Jeopardy was lifted on 10/2/20 at 1445.
PLANS OF CORRECTION	1. Submitted POC on 9/18/20, pending POC acceptance
(POC)	F609 Reporting of Alleged Violations
UPDATES/REPORTING	F943 Abuse, Neglect, and Exploitation Training
OF DATES/ REPORTING	1 343 Abuse, Neglect, and Exploitation Training
EMAIL/TELEPHONE	Total of 20 FRIs were investigated through document requests
REQUESTS IN LIEU OF SITE	1. Telephone/email request (9/1/2020): 2 FRIs related to allegations of abuse and anonymous complaint
VISITS	2. Telephone/email request (9/11/2020): 1 FRI related to allegations of abuse
	3. Telephone/email request (9/17/2020): 4 FRIs related to allegations of abuse and anonymous complaint
	4. Telephone/email request (9/21/2020): 2 FRIs related to allegations of abuse



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	 Telephone/email request (9/23/2020): 4 FRIs related to allegations of abuse Telephone/email request (9/14/2020): 7 FRIs related to allegations of abuse and adverse event
ONGOING SITE VISITS	None.
PENDING SITE VISITS	46 FRI pending without document request or call/visit
UPCOMING SURVEYS	COVID-19 Focused Survey (2-3 weeks) SNF Relicensing and Recertification Survey (anticipated November 2020) GACH Recertification Survey (anticipated November 2020) Life Safety and Emergency Preparedness (anticipated November 2020)
CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES	Education/training for: 1. Ongoing Infection Prevention and Control COVID-19 related activities including surveillance observation, focus areas include hand Hygiene, Personal Protective Equipment use, reuse and changes, symptom screening of staff and residents.

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